



# HOWARD COUNTY DEPARTMENT OF CITIZEN SERVICES

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August 22, 2014

To Whom It May Concern

I had the pleasure of working with Sue Romantic of Organized! By Romantic in order to serve a client that had received a violation notice from her landlord due to excessive clutter; the client was in danger of losing her housing if the situation was not addressed.

Sue's knowledge of hoarding and how to best work with clients was extremely helpful in making headway in addressing this issue. Sue was an empathic listener and provided structure to the client as to how to start and maintain the process of "decluttering". Sue worked to address the needs of the client, myself as the Case Manager, as well as the landlord in order for the client to sustain her housing.

It is my hope that the value of a professional organizer is recognized as part of the team working towards allowing clients to Age in Place and funding for such services are allocated in the future.

Vanessa Hughes, CMC

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